

# Safety alarm



ENKÖPINGS  
KOMMUN

### **General information about installation**

Once a safety alarm has been approved for you by a support officer, you will be contacted by a technical administrator from the municipality. Together you will decide on a date and time for installation.

We will need two keys and any key tags for your home when we install the alarm. The key will be kept in a locked key cabinet at the home help service office. A customer lock will also be fitted to the inside of your door.

The safety alarm is a digital alarm that calls the alarm centre using the mobile phone network. So you do not need to have a landline in your home.

### **Testing the alarm**

It is a good idea to test your alarm at least once a week using your alarm button. You can activate your alarm at any time of the day or night.

### **The safety alarm in everyday life**

The alarm button is waterproof, so you can wear it when you shower or when doing the dishes. The safety alarm only works in your home. Do not remove the safety alarm's power cable from the electrical socket. The location of the alarm in your home can only be changed in consultation with the municipality's technical administrator.

### **Contact us if there are any changes**

It is important that you contact the technical administrators in the event of any changes, for example if you are moving out or if you change the locks to your home.

If you lose your alarm button, you will have to pay for a new one at cost price.

## **Contact details of the technical administrators:**

Telephone 0171-62 56 67

Telephone hours: 8 am–4.30 pm,

Monday–Friday (excluding public holidays)

Email: [trygghetslarm.vo@enkoping.se](mailto:trygghetslarm.vo@enkoping.se)

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